What is TeamSTEPPS^R?

TeamSTEPPS^R is a teamwork system designed for health care professionals that is:

- A powerful solution to improving patient safety within your organization.
- An evidence-based teamwork system to improve communication and teamwork skills among health care professionals.
- A source for ready-to-use materials and a training curriculum to successfully integrate teamwork principles into all areas of your health care system.
- Scientifically rooted in more than 20 years of research and lessons from the application of teamwork principles.
- Developed by Department of Defense's Patient Safety Program in collaboration with the Agency for Healthcare Research and Quality.

TeamSTEPPS^R provides higher quality, safer patient care by:

- Producing highly effective medical teams that optimize the use of information, people, and resources to achieve the best clinical outcomes for patients.
- Increasing team awareness and clarifying team roles and responsibilities.
- Resolving conflicts and improving information sharing.
- Eliminating barriers to quality and safety.

TeamSTEPPS^R has a three-phased process aimed at creating and sustaining a culture of safety with:

- A pre-training assessment for site readiness
- Training for onsite trainers and health care staff.
- Implementation and sustainment.

The TeamSTEPPS^R curriculum is an easy-to-use comprehensive multimedia kit that contains:

- Fundamentals modules in text and presentation format.
- A pocket guide that corresponds with the essentials version of the course.
- Video vignettes to illustrate key concepts.
- Workshop materials, including a supporting CD and DVD, on change management, coaching, and implementation.





